

What can I do if I forget the password of the camera?

There is a button in a hole on the case of the camera (varies from model to model) that is used to reset the system or restore the factory default settings. If you forget the password of the camera, please restore default setting. Steps:1. Find a probe (like a paper clip) to click the reset button inside the reset hole. 2. Hold the button down for a few seconds. 3. While you're holding down the button, the LED will go to POST (power on self test). Wait for the self-diagnostic to run twice. 4. You can release the reset button and set up the camera by using the Installation Wizard again